



Burrows Muscle and Nerve Center Respects Your Civil Rights

Burrows Muscle and Nerve Center is committed to compliance with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Our company does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).

We also provide free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

Your nurse or physician should help you receive these services when reviewing your patient packet. It is important you are able to understand what is included in your patient packet and what your physician and nurse are saying.

If you need these services or other accommodations and have not received them, please contact our Nurse Manager, Bridget Crawford, BSN, RN at 281.404.3666.

QUESTIONS OR COMPLAINTS

If you believe that our company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with:

Burrows Muscle and Nerve Center Compliance Officer and Civil Rights Coordinator
2801 Network Boulevard, Suite 505, Frisco, TX 75034
833.765.3648.

You may also file a civil rights complaint with the
U.S. Department of Health and Human Services, Office for Civil Rights,
electronically through the Office for Civil Rights Complaint Portal
available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>.

You may also file your complaint by mail or phone at:
U.S. Department of Health and Human Services 200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)
Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.



Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 833.765.3648.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 833.765.3648。

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 833.765.3648.

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 833.765.3648번으로 전화해 주십시오.

Tagalog (Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 833.765.3648.

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 833.765.3648.

لا برع ئي (Arabic)

ناجملاب كل رفاوتت ةيو غللا ةدعاسملا تامدخ نإف، ةغللا ركذا ئدحتت تنك اذإ: ةظوحلم

مكبلاو مصلا فناه مقر) 833.765.3648 مقر ب لصتا

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 833.765.3648.

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 833.765.3648.

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 833.765.3648.

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 833.765.3648.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 833.765.3648.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 833.765.3648.

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。833.765.3648まで、お電話にてご連絡ください。

(Farsi) بیس راف

یارب ناگیار تروصب ینابز تالیهست، دینک یم وگتفگ یسراف نابز هب رگا: هجوت

دیریگب سامت 833.765.3648 اب. دشاب یم مهارف امش